ITG TELECOMMUNICATIONS SDN BHD

(Comp Reg No.674841-D)





THE FUTURE IS NOW



ACCELERATE DIGITAL COMMUNICATIONS SOLUTION



HONESTY & INTEGRITY

We value relationships primarily based on honesty and integrity by conducting ourselves and the way in which we do business with honesty and integrity. We create trust which is a key driver to maintaining all stakeholders relationships

CUSTOMER SERVICE ORIENTED

Customers are our most important asset and therefore its vital. We satisfy and meet their expectations viably. The primary method by which we aim to gain the confidence of our customers is to provide quality services and products.



OUR MISSION

Our mission is to provide our customers with innovative, high-quality communication technology services that increase businessvalue. Our objective is to offer value-added solutions for internet-based telephony services that are future-proof and communication technology-efficient.

OUR VALUES

Prioritise the needs of the client.

Provides innovative solutions and consultation to businesses. Fosters trust by demonstrating accountability, loyalty, and integrity.



customer's needs and provide the best solution

available.



OUR PRODUCTS & SERVICES

CLOUD PBX

CLOUD PBX is a high-performance hosted PBX phone system that gives our business an edge. Provide a competitive edge with low start-up costs on affordable long distance call charges together with advance productively-boosting features. There is no PBX or IP PBX hardware to buy or lease, and there is no need for expensive maintenance contract.

Easily set up and manage virtual offices worldwide ZERO installation costs ZERO maintenance fee No physical PBX device required

SMS BLAST

Promote your products and send transactional notifications with personalized, two-way SMS. We offer a messaging system that allows you to send SMS messages to your customers' phones in real time.

Real-time reporting Scheduled delivery Multi-language support Scalable

VOICE BLAST

Voicemails could be easily forgotten but not voice calls. Even more effective if the calls were automated along with an audio message will be played when it is answered.

Simple Broadcast - suitable for both outbound and inbound call that plays an audio message Interaction Voice Response (IVR) - Allow to accept inputs from recipients

Able to integrate with third party system using HTTP get calls or connect your users to a third party

SIP TRUNKING

SIP is Session Initiation Protocol (SIP) which is used to create and control the communications sessions that are the basis of VOIP telephony. The word Trunking describes the connection between telecommunications systems. SIP Trunking is a term from circuit-switched telecommunications of a virtual connection.

Saves cost in communicating with landline-based and mobile numbers Utilize directory assistance services Make and receive local and long distance calls

WHATSAPP BLAST

The Whatsapp Blasting System allows you to send messages to an unlimited number of WhatsApp users. Daily bulk sending to thousand customers allow your business to have quick penetration than others. Messages can be customised in a variety of ways, including text, emoji, and even graphic files.

Delivery Report (Success and Failed)
Web Based Control Panel
Credits No Expiry Date
No Contracts

CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

Improve Customer Satisfaction and Experience with Our Customizable **CRM** System. Business can be simple. Now is the time to digitise your customer relationship management and prepare to wow your customers. Check out our tried-and-true features designed for both SMEs and multinational corporations. Using CRM software to improve business profitability.

Save resource and maximise productivity
Retain your best customers
Targeted marketing to drive growth
Centralise your critical business information
Gain valuable business insights
Easily manage your contacts

MADE FOR EVERY BUSINESS





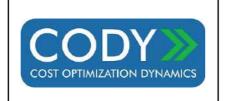
































OUR CLIENTELE



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The all-in-one communication system